



MCTS Certification 70-685

**Pro: Windows 7, Enterprise Desktop Support
Technician**

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Question: 1

All client computers on your company network run Windows 7 and are members of a Windows Server 2008 R2 domain. The R&D department staffs are local administrators on their computers and are members of the R&D global security group. A new version of a business software application is available on the network. You plan to apply an App Locker security policy to the R&D group. You need to ensure that members of the R&D group are not allowed to upgrade the software. What should you do?

- A. Create an Audit only restriction based on the version of the software.
- B. Create an Audit only restriction based on the publisher of the software.
- C. Create an Enforce rule restriction based on the version of the software.
- D. Create an Enforce rule restriction based on the publisher of the software.

Answer: C

Question: 2

All client computers on your company network run Windows 7 and are members of an Active Directory Domain Services domain. App Locker is configured to allow only approved applications to run. Employees with standard user account permissions are able to run applications that install into the user profile folder. You need to prevent standard users from running unauthorized applications. What should you do?

- A. Create Executable Rules by selecting the Create Default Rules option.
- B. Create Windows Installer Rules by selecting the Create Default Rules option.
- C. Create the following Windows Installer Rule:
- D. Deny _ Everyone - %OSDRIVE%\Users\<user name>\Downloads*
- E. Create the following Executable Rule:
- F. Deny - Everyone - %OSDRIVE%\Users\<user name>\Documents*

Answer: A

Question: 3

All client computers on your company network run Windows 7. Employees log on to their computers as Standard users. There is a zero-day malicious software attack affecting your network. Employees receive User Account Control (UAC) messages frequently requesting permission to elevate privileges. You know that this malicious software attack is responsible for these UAC prompts. You need to ensure that employees are unable to provide elevated credentials. What should you do?

- A. Configure the Group Policy User Account Control: Only elevate executables that are signed and validated setting to Disabled.
- B. Configure the Group Policy User Account Control: Switch to the secure desktop when prompting for elevation setting to Disabled.

- C. Configure the Group Policy User Account Control: Behavior of the elevation prompt for standard users setting to Automatically deny elevation requests.
- D. Configure the Group Policy User Account Control: Behavior of the elevation prompt for administrators in Admin Approval Mode setting to Prompt for consent for non-Windows binaries.

Answer: C

Question: 4

A company has computers running Windows 7 Enterprise. Users in the Finance department are part of the local Users group on the computer but are not part of the local Administrators group. A user in the Finance department wants to install a legacy application. This application must be installed with the same Windows account as the account that will use the application. The application also requires administrative permissions in Windows to install and run. You need to enable the user to install the application and ensure that it runs with administrative permissions. Which four actions should you perform in sequence? (To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.)

- A. Install the application.
- B. Log on to Windows with the Finance department user_s account.
- C. Add the Finance department user to the local Administrators group.
- D. Modify the application shortcut properties to run the program as an Administrator.
- E. Modify the application shortcut properties to run the program in compatibility mode for Windows XP Service Pack 3.
- F. Modify the User Account Control settings so that Windows never notifies when making changes to computer or Windows settings.

Answer: A, D, B, C

Question: 5

Scripts that run at the Headquarters site must meet the following additional requirements: VBScript files that are stored in the c:\tailspintoys\scripts folder cannot be executed. Power Shell (.ps1) files that are stored in the c:\tailspintoys\scripts folder can be executed. You need to ensure that the Group Policy configuration meets the new requirements. Which three actions should you perform in sequence? (To answer, move the appropriate actions from the list of actions to the answer area and arrange them in the correct order.)

- A. Create a new script rule.
- B. Create a new executable rule.
- C. Modify the Restrict Apps GPO.
- D. Modify the App Lockdown GPO.
- E. Select File hash as the type of primary condition and then browse to and select the c:\tailspintoys\scripts folder.
- F. Select File hash as the type of primary condition and then browse to and select the c:\tailspintoys\scripts\script1.vbs file.
- G. Select Path as the type of primary condition and set the path to

%OSDRIVE%\tailspintoys\scripts*.vbs.

H. Select Path as the type of primary condition and set the path to %SYSTEMDRIVE%\tailspintoys\scripts*.vbs.

Answer: A, G, D

Question: 6

A user at the Headquarters site is able to run .bat files on LAPTOP01. However, you notice that the App Lockdown GPO was successfully applied to the computer. You need to ensure that the user_s computer complies with the existing App Lockdown GPO settings. Which service should you start on LAPTOP01?

- A. Application Identity
- B. Application Management
- C. Application Experience
- D. Application Information

Answer: A

Question: 7

A personal laptop named LAPTOP02 is used as a client computer at the Headquarters site. LAPTOP02 runs the 64-bit version of Windows 7 Professional. You ascertain that the App Lockdown GPO was successfully applied to the computer. However, you notice that the user is still able to run .bat files. You need to ensure that the computer can comply with the existing App Lockdown GPO settings. What should you do?

- A. Run the update /force command.
- B. Add LAPTOP02 to the security filtering on the App Lockdown GPO.
- C. Perform a clean installation of the 64-bit version of Windows 7 Enterprise.
- D. Perform a clean installation of the 32-bit version of Windows 7 Professional.

Answer: C

Question: 8

A company has computers running the 64-bit version of Windows 7 Enterprise. All computers are joined to an Active Directory Domain Services (AD DS) domain. All users are part of the local Administrators group. A user is trying to install a legacy 32-bit application that requires administrative permissions to install. The user reports that the inst.exe installer does not run. Instead, it shows an _ access denied_ error message and closes. The user does not see a prompt to grant the application permission to make changes to the computer. You need to ensure that inst.exe runs successfully and can install the application. What should you do? (Choose all that apply.)

- A. Modify the properties for inst.exe to run as Administrator.
- B. Run the Troubleshoot compatibility wizard for inst.exe.

- C. Run Disk Defragmenter on the hard disk and then run inst.exe.
- D. Enable the Administrator account, log on, and then run inst.exe.
- E. Advise the user that inst.exe cannot be installed on this system because it is not compatible with Windows 7. Advise the user that inst.exe cannot be installed on this system because it is not compatible with 64-bit operating systems.

Answer: B, A

Question: 9

You are an enterprise desktop support technician for Consolidated Messenger.

Network Configuration

The company has three offices named Office1, Office2, and Office3. The offices connect to each other over the Internet by using VPN connections. Each office has an 802.11g wireless access point. All wireless access points are configured to use Radius01 for authentication.

Active Directory Configuration

The network contains one Active Directory domain named consolidatedmessenger.com. The relevant organizational unit structure is shown in the following diagram. The relevant Group Policy objects (GPOs) in the domain are configured as shown in the following table.

Group Policy name

Linked to OU

Desktops

Desktops

Laptops

Laptop

ServerComputers

Servers

AllComputers

CorpComputers

AllUsers

UserAccounts

Applications

The relevant applications on the network are shown in the following table.

Application name

Type

Description

FinanceApp1

Windows Application

A financial analysis application that is used by the finance users.

ERPApp1

Windows Application

A new ERP application that is deployed in a pilot project.

Server Configuration

The relevant servers are configured as shown in the following table.

Server name

Server role(s)

Office

DC01

Domain controller, DNS
Office1
DC02
Domain controller, DNS
Office1
File01
File server, DHCP
Office1
Radius01
Network Policy Server (NPS)
Office1
DC03
Domain controller, DNS, DHCP
Office2
DC04
Domain controller, DNS, DHCP
Office3
Client Configuration

Each office has 500 desktop computers that run Windows 7 Enterprise. There are 250 mobile users that travel regularly between all three offices. The mobile users have laptop computers that run Windows 7 Enterprise. To prevent the spread of malware, the company restricts the use of USB devices and only allows the use of approved USB storage devices. Printers the marketing group has several printers that are shared on File01. A shared printer name Printer1 is a high-performance, black-and-white printer. A shared printer named Printer2 is a high-definition, photo-quality, color printer. Printer2 should only be used to print marketing brochures. End of repeated scenario The chief financial officer (CFO) releases new guidelines that specify that only users from finance are allowed to run FinanceApp1. Users in the Marketing OU report that they can run FinanceApp1. You need to ensure that only users in the Finance OU can run FinanceApp1. What should you do?

- A. In the AllComputers GPO, create a new AppLocker executable rule.
- B. In the Desktops GPO and the Laptops GPO, create a new Windows Installer rule.
- C. In the AllComputers GPO, create a software restriction policy and define a new hash rule.
- D. In the Desktops GPO and the Laptops GPO, create a software restriction policy and define a new path rule.

Answer: A

Question: 10

You are an enterprise desktop support technician for City Power & Light.

City Power & Light is a utility company. The company has a main office and a branch office. The main office is located in Toronto. The branch office is located in Boston. The main office has 1,000 employees. The branch office has 10 employees.

Active Directory Configuration

The network contains a single Active Directory domain named cpandl.com. The functional level of the forest is Windows Server 2008 R2.

Server Configuration

All servers run Windows Server 2008 R2. The relevant servers in the main office are configured as

shown in the following table.

Server name

Role

IP address

DC1

Global catalog , DNS server

192.168.1.5

DC2

Global catalog , DNS server

192.168.2.2

DC3

Global catalog , DNS server

192.168.3.2

DC4

Global catalog , DNS server

192.168.4.2

CA1

Enterprise root certification authority (CA)

192.168.1.4

Server1

File and Print Server , DHCP server, VPN server

192.168.1.3

Server2

File and Print Server, VPN server

192.168.2.3

Server3

File and Print Server

192.168.3.3

Server4

Direct Access server

192.168.1.7

All computers in the main office are configured to use DHCP. All computers in the branch office are configured to use static IP addresses.

User Information

All user accounts are standard user accounts.

All client computers run Windows 7 Enterprise.

Each portable computer has a PPTP-based VPN connection to the internal network.

Corporate Security Guidelines

All users must be granted the least privileges possible.

All locally stored documents must be encrypted by using Encrypting File System (EFS).

The hard disk drives on all portable computers must be encrypted by using Windows BitLocker Drive Encryption (BitLocker) .

All encryption certificates must be stored on smart cards.

End of repeated scenario

The company is deploying a new application.

When users attempt to install the application, they receive an error message indicating that they need administrative privileges to install it.

You need to recommend a solution to ensure that users can install the application. The solution must

adhere to the corporate security guidelines.

What should you recommend?

- A. Publish the application by using a Group Policy.
- B. Disable User Account Control (UAC) by using a Group Policy.
- C. Add all domain users to the local Power Users group by using Restricted Groups.
- D. Add the current users to the local Administrators group by using Group Policy preferences.

Answer: A

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