

HP Global Partner Learning HP3-025

HP Laserjet 9000 Series

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Question: 1

What action should be taken when critical error messages are encountered on the control panel?

- A. perform a cold reset
- B. print an event log
- C. cycle printer power
- D. perform an engine test

Answer: C

Question: 2

You are troubleshooting a media-handling problem after a 66.xy.zz error code appears on the control panel. What does the 66 indicate?

- A. operating error
- B. paper path jam
- C. hardware malfunction
- D. device type

Answer: D

Question: 3

What are possible causes of the LaserJet 9000 printing blank pages? Select TWO.

- A. no developing bias
- B. defective fuser
- C. no cartridge ground
- D. defective laser shutter

Answer: C, D

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