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Question: 1

In which way does the overall engine layout of the HP LaserJet Enterprise 500 Color M551 Series Printer improve print quality?

- A. The laser scanners and print cartridges have been moved under the ITB, reducing heat radiated from the fuser.
- B. The positioning of the ITB allows it to deliver more toner than previous products, increasing the quality of photos and images.
- C. The use of four laser scanners allows greater coverage of the color spectrum when mixing different toner colors.
- D. Pressure sensitive rollers along the entire paper path reduce the occurrence of roller tracks on the paper.

Answer: B

Question: 2

What makes it possible for the fuser to rapidly heat up to optimum from Sleep mode?

- A. A quick-heating, instant-on ceramic element is used instead of lamp technology.
- B. Reflective shielding is installed, which reduces the amount of heat that is wasted.
- C. The dual-element corona wire uses both elements for heating and then uses a single element for fusing
- D. A reduced-capacity heating charge is retained while in Sleep mode.

Answer: A

Question: 3

Why should customers not attempt to empty a full Toner Collection Unit (TCU)?

- A. Toner could spill from the TCU and become an inhalation hazard.
- B. Even when a full TCU is emptied, a TCU Full message is sent to the control panel.
- C. Only an HP service technician should remove and replace the TCU.
- D. Contents of the TCU are flammable and should not be handled by customers.

Answer: B

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