

# **Dell EMC D-PST-MN-A-01**

## **Dell PowerStore Maintenance Achievement v2**

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**Question: 1**

Which step must be performed before powering off a PowerStore appliance for maintenance?

- A. Disconnect all network cables
- B. Place the appliance in service mode
- C. Shut down the system using PowerStore Manager
- D. Remove both power supplies

**Answer: B, C**

**Explanation:**

Before powering off, you must put the system into service mode to ensure I/O is stopped and data is safely flushed. Then use PowerStore Manager to initiate a controlled shutdown. Disconnecting network cables or removing PSUs directly risks data loss and hardware damage.

**Question: 2**

When powering on a PowerStore appliance, which component should be verified first?

- A. Power distribution unit (PDU)
- B. NVRAM module
- C. Cluster configuration file
- D. Host connectivity

**Answer: A**

**Explanation:**

Power must be supplied through a properly connected PDU before anything else can start. Without stable power, other checks like NVRAM or cluster validation cannot proceed. Power-on sequence always starts with physical verification of power availability.

**Question: 3**

What is the correct order of powering off a PowerStore appliance for replacement of hardware?

- A. Disconnect clients → Remove PSUs → Power off node
- B. Service mode → Software shutdown → Remove PSUs

- C. Software shutdown → Disconnect network → Service mode
- D. Remove PSUs directly

**Answer: B**

**Explanation:**

The correct order is to place the system into service mode, then perform a controlled software shutdown, and finally remove power supplies if needed. This sequence ensures no data corruption and safe disconnection.

#### Question: 4

Why is Electrostatic Discharge (ESD) handling critical when maintaining PowerStore?

- A. It reduces power consumption
- B. It prevents data corruption in active sessions
- C. It prevents latent hardware failures
- D. It improves firmware update speed

**Answer: C**

**Explanation:**

ESD can cause latent failures in sensitive components such as DIMMs and NVMe drives. Even if damage isn't immediately visible, components may fail later under load. Using grounding methods prevents costly downtime and replacements.

#### Question: 5

Which method is recommended for grounding during PowerStore maintenance?

- A. Using an ESD wrist strap connected to ground
- B. Touching the chassis once before work
- C. Wearing rubber gloves
- D. Standing on an insulated surface

**Answer: A**

**Explanation:**

The recommended method is to use an ESD wrist strap connected to ground. Touching the chassis once is insufficient because charge can reaccumulate. Rubber gloves and insulation do not provide proper static discharge protection.

#### Question: 6

What should be done if an ESD wrist strap is unavailable during PowerStore maintenance?

- A. Cancel maintenance
- B. Touch grounded metal regularly
- C. Use a plastic mat
- D. Remove all jewelry

**Answer: B**

**Explanation:**

If no wrist strap is available, the next best practice is to frequently touch grounded metal to discharge static. Canceling maintenance is unnecessary unless conditions are unsafe. Jewelry removal is good practice but does not address ESD discharge directly.



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